

# Frequently Asked Questions

- ☑ Am I purchasing software that will need to be downloaded to my computer?
  - No. What you are purchasing is a subscription to the website that allows “access” to the tax forms via a specially assigned password.
  
- ☑ Can I save the tax forms on my computer? **ENHANCEMENT**
  - Yes. The forms on this site are “pdf” files. The forms have been enhanced to allow subscribers to save tax data entered on the forms and later be able to revise the data without purchasing expensive software. The complimentary Adobe Reader is all you need.
  
- ☑ Does each potential user of these forms need to purchase a license?
  - No. Each subscription is good for one office location and can be accessed by everyone located at that subscribing office .
  
- ☑ Can multiple people access the site at the same time?
  - Yes
  
- ☑ Do the forms calculate? **ENHANCEMENT**
  - The 2009 tax forms have been enhanced to auto-calculate and save the preparer additional time when completing the forms.
  
- ☑ How often are forms updated to conform to local taxing authorities?
  - Annually, with each tax filing season.
  
- ☑ Which localities are included?
  - See “localities included” on the home page of this website to see the forms available for 2009. Included is approximately 98% of every taxing jurisdiction in Kentucky. 2008 forms are also included as fill-ins. Forms are added daily so check back often.
  
- ☑ Are instructions included with each tax form?
  - Yes, if the locality provides them.

We hope this answers any questions you may have. See “contact us” on the home page to submit any further questions. Thank you for your consideration.